



# Choosing The Right In-Home Care Provider



## KNOW THE DIFFERENCE: Agency, Registry, or Private Caregiver

Choosing care for your loved one can be an overwhelming task. For many families, understanding the difference between a home care agency, nurse registry, or hiring a private caregiver can be very difficult and confusing at times.

We believe that the process of hiring care for your loved one should be simple and less complex. It should be a comfortable transition for the person receiving care and for your family. Every step of the way we believe you should be part of your loved one's care but have the right support with professionals that will make the experience seamless.

We take pride in hiring qualified, compassionate employees who can provide excellent, professional care to all of our clients. As employees of our company, they are:

- Bonded and insured
- Covered by workers' compensation
- CPR certified
- Required to participate in Continuing Education/In Service Training
- Demonstrate competencies
- Are monitored with performance evaluations regularly

Description		Nurse Registry	Private Caregiver
Is Caregiver Employee?	✓	✗	✗
National/Local Background Check?	✓	✓	✗
Drug Screening?	✓	Maybe	✗
CPR Certified?	✓	✓	Maybe
License Verification?	✓	✓	✗
Provides Caregiver Training?	✓	✗	✗
Company handles Federal and State tax withholding?	✓	✗	✗
Handles FICA and Medicare withholding?	✓	✗	✗
Handles Unemployment Insurance?	✓	✗	✗
Provides workers' compensation insurance for caregivers?	✓	✗	✗
Company carries professional liability insurance for the caregiver?	✓	✗	✗
Bonded and insured for theft?	✓	Maybe	✗
Creates a written plan of care?	✓	✗	✗
Conducts random supervisory visits?	✓	Maybe	✗
Monitored care by office staff?	✓	✗	✗
Provide replacement staff if caregiver cannot make the shift?	✓	Maybe	Maybe
Answer phones 24/7?	✓	Maybe	Maybe



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**CALL TODAY TO SCHEDULE A  
COMPLIMENTARY IN-HOME ASSESSMENT  
(203) 542-2808**

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